

Lynchburg
P.O. Box 4523
Lynchburg, VA 24502
434-237-3800

Charlottesville
P.O. Box 99014876
Charlottesville, VA 22903
434-984-3898

Ashland/Richmond
P.O. Box 9638
Richmond, VA 23228
804-798-0300

PROFESSIONAL ROOFING BY

MELVIN T. MORGAN
ROOFING & SHEET METAL CO., INC.
& LEAFGUARD OF CENTRAL VA.

Roanoke
P.O. Box 13434
Roanoke, VA 24038
540-890-0358

Fredericksburg
P.O. Box 1408
Fredericksburg, VA 22402
540-898-4077

website: www.melvintmorgan.com
e-mail: mtm4000@centralva.net

Fax: 434-534-8062
1-800-249-0358

Dear Customer,

First, I would like to thank you personally for choosing us for your roofing needs. We value you as a customer. I would appreciate it if you would please fill out the questionnaire and return it to me.

Your new roofing system is guaranteed by us for two years and we also carry the manufacturer's warranties. Should you ever need us in the future, we are just a phone call away.

- 1) Did the men doing the roof protect your building from water at all times?
 Yes No
- 2) Were the men neat about how any debris was removed from the building?
 Yes No
- 3) As a whole, was our company knowledgeable of our product and did we present ourselves in a professional manner?
 Yes No
- 4) How would you rate the job performed by our company?
 Excellent Good Fair Poor
- 5) Would you recommend us for future work?
 Yes No
- 6) Could we use you as a reference, providing future customers with your address and phone number?
 Yes (both) Yes (Address only) Yes (Phone No. only) No
- 7) Could we post your picture on our website?
 Yes No
- 8) Please list any comments that you feel could help improve our service.
Your crew was very nice, spoke to us every day. Answered all our questions. Thank you. AAA-+++
- 9) How did you hear about our company?
 Newspaper Phone Book Neighbor Signs Friend Other Internet

Thank you for your time in answering our questionnaire.

Customer Name: Lloyd A. Jacobs
Address: 1255 Timberbranch Court
Charlottesville, VA 22902
Phone Number: (434) 981-0834
Completion Date: 5/29/15
Job: Shingle

Sincerely,



Melvin T. Morgan, Jr.
President